

Out of Warranty Flat Rate Repair Fees

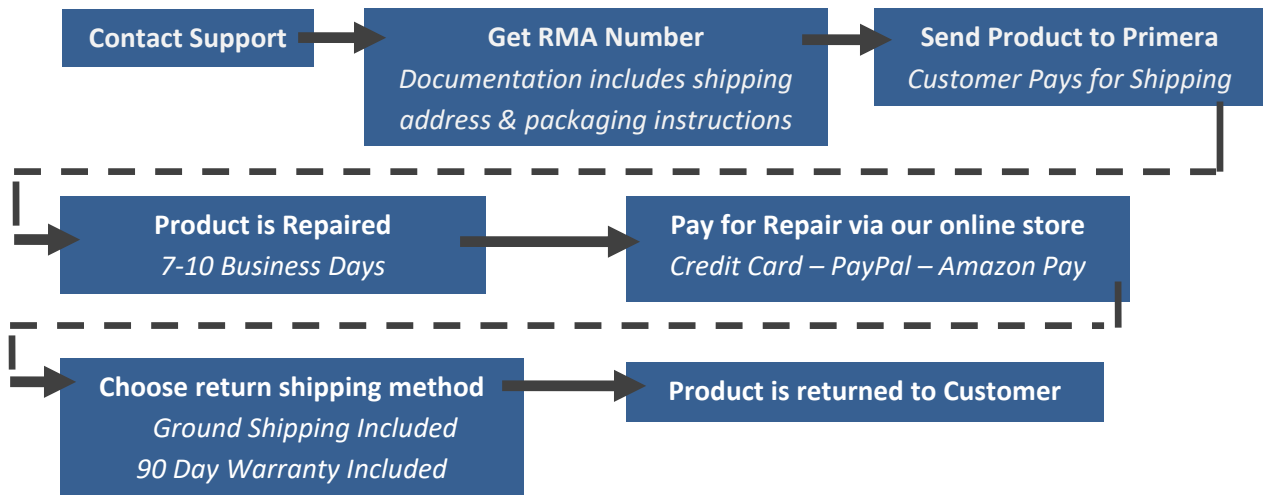
If your Primera product needs repair and is Out of Warranty Primera’s depot repair facility in the USA will be pleased to repair it on a flat fee basis.

Flat fee pricing includes parts, labor and return ground shipping but excludes applicable sales tax, physically damaged housings or cabinets, and specific parts where noted in the table below; extra fees for these items may apply. For Canadian customers, add \$50 to each flat rate amount to cover increased shipping costs, and customs fees.

Model	Flat Rate	Model	Flat Rate
AP360/AP362	\$300	LX800/810*	\$400
AP550	\$350	LX900*	\$400
Bravo XRn	\$500	LX910	\$300
Bravo SE*	\$400	LX2000/LX1000	\$350
Bravo SE-3	\$300	LX500	\$250
Bravo Pro, Pro Xi/Xi2, XRP*	\$450	RW-12 / RX-12	\$250
Bravo 4100 Series, XRP*	\$450	RX900/RX900f	\$300***
Bravo 4200 Series	\$350	Signature Slide Printer	\$400**
		Signature Cassette Printer - Manual	\$400**
LX400/PX450*	\$400	Signature Cassette Printer - Auto	\$450

*Print cartridges unavailable. Service may not be possible. ** Does not include Print Head ***Does not include RFID Module

Repair Process



We no longer offer repair service on the following products: Signature Series Inkjet Printers (I, II, III, IV, Z1, Z6, Pro), Composer Series Duplicators (XL, Plus, Pro, Max) Conductor, Cyclone, DS360 Disc Shredder, Dup07 Tower, Accent I, Accent II, ADL-MAX, ADL-100, Original Bravo, Bravo II/XR, EP-100, Impressa I-III, Inscripta, Optivault, Pictura 310S

Primera is not responsible for any damage to or loss of any programs, data, or other information stored on any media or any part of any Out of Warranty Product serviced. IN NO EVENT WILL PRIMERA BE RESPONSIBLE FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS) REGARDING THE REPAIR OF YOUR PRODUCT.