

## Out of Warranty Flat Rate Repair Fees

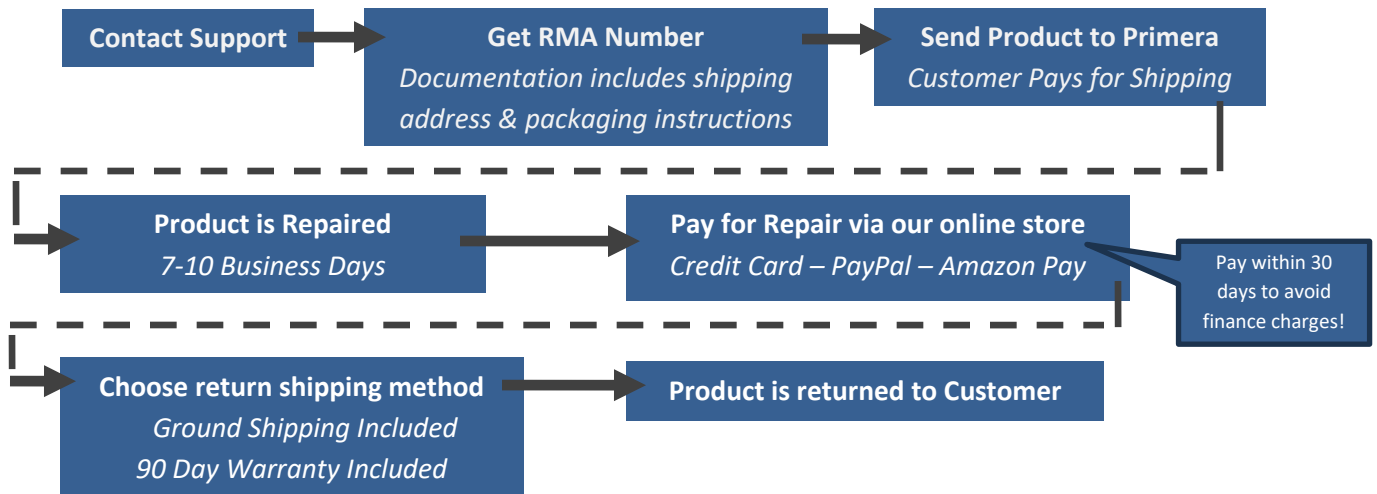
If your Primera product needs repair and is Out of Warranty Primera's depot repair facility in the USA will be pleased to repair it on a flat fee basis.

Flat fee pricing includes parts, labor, and return ground shipping but excludes applicable sales tax, physically damaged housings or cabinets, and specific parts where noted in the table below; extra fees for these items may apply. For Canadian customers, add \$50 to each flat rate amount to cover increased shipping costs, and customs fees.

Model	Flat Rate	Model	Flat Rate
AP360/AP362/AP380	\$350	LX900*	\$450
AP550	\$350	LX910	\$550
Bravo SE (Drive replacement only)	\$400	LX600	\$400
Bravo SE-3	\$400	LX610	\$400
Bravo Pro, Pro Xi/Xi2, XRP***	\$450	LX2000/LX1000*	\$650
Bravo 4100 Series, XRP*	\$450	LX3000/LX4000	\$650
Bravo 4200 Series	\$400	RW-12 / RX-12	\$250
Catalyst	\$400**	Signature Slide Printer	\$600**
Eddie	\$500	Signature Cassette Printer - Manual	\$650**
IP60 Photo Printer	\$325	Signature Cassette Printer - Auto	\$900
LX500	\$350		

\*Print cartridges unavailable. Service may not be possible. \*\* Does not include Print Head/Laser \*\*\*Drive replacements ONLY!

### Repair Process



We no longer offer repair service on the following products: Signature Series Inkjet Printers (I, II, III, IV, Z1, Z6, Pro), Composer Series Duplicators (XL, Plus, Pro, Max) Conductor, DS360, Dup07 Tower, DX850, Accent I, Accent II, ADL-MAX, ADL-100, Bravo, Bravo II/XR, XRn, EP-100, Imprensa I-III, Inscripta, Optivault, Pictura 310S, PX450, LX200, RX900, LX800, LX810, LX400, Trio.

*If the repaired product is not paid for within 90 days from completion, it will become the property of Primera. Do not send payment inside the box with your product. Primera is not responsible for any damage to or loss of any programs, data, or other information stored on any media or any part of any Product serviced. IN NO EVENT WILL PRIMERA BE RESPONSIBLE FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS) REGARDING THE REPAIR OF YOUR PRODUCT.*