

Out of Warranty Flat Rate Repair Fees

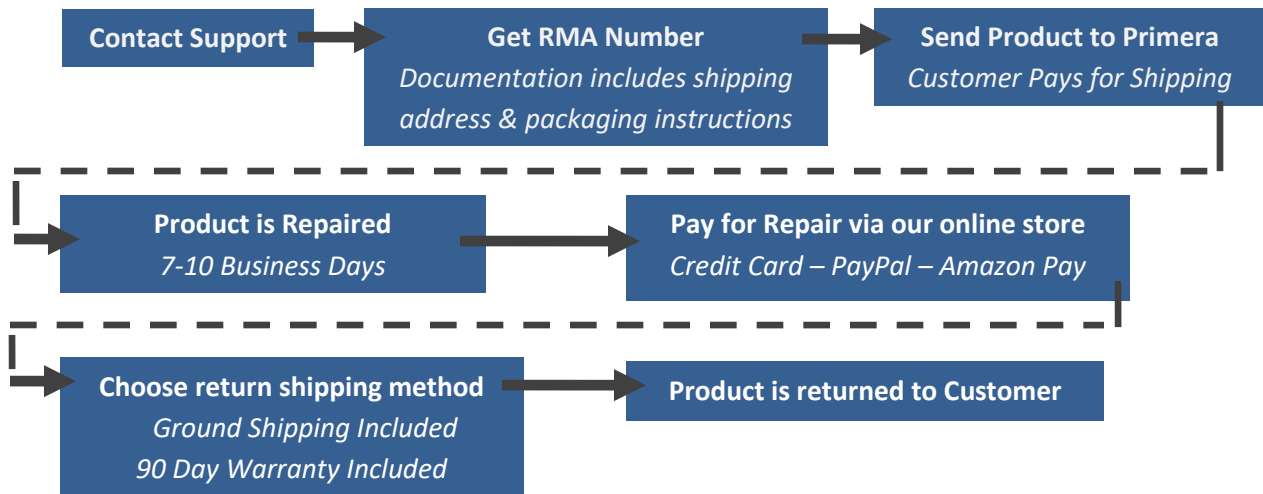
If your Primera product needs repair and is Out of Warranty Primera's depot repair facility in the USA will be pleased to repair it on a flat fee basis.

Flat fee pricing includes parts, labor and return ground shipping but excludes applicable sales tax, physically damaged housings or cabinets, and specific parts where noted in the table below; extra fees for these items may apply. For Canadian customers, add \$50 to each flat rate amount to cover increased shipping costs, and customs fees.

Model	Flat Rate	Model	Flat Rate
AP360/AP362	\$300	LX900	\$400
AP550	\$350	LX910	\$300
Bravo SE*	\$400	LX600	\$275
Bravo SE-3	\$300	LX610	\$300
Bravo Pro, Pro Xi/Xi2, XRP*	\$450	LX2000/LX1000	\$495
Bravo 4100 Series, XRP*	\$450	RW-12 / RX-12	\$250
Bravo 4200 Series	\$350	RX900/RX900f	\$400***
Impressa IP60	\$200	Signature Slide Printer	\$400**
LX400*	\$400	Signature Cassette Printer - Manual	\$400**
LX500	\$250	Signature Cassette Printer - Auto	\$450
LX800/810*	\$400	Trio	\$150

*Print carriages unavailable. Service may not be possible. ** Does not include Print Head ***Does not include RFID Module

Repair Process



We no longer offer repair service on the following products: Signature Series Inkjet Printers (I, II, III, IV, Z1, Z6, Pro), Composer Series Duplicators (XL, Plus, Pro, Max) Conductor, DS360, Dup07 Tower, DX850, Accent I, Accent II, ADL-MAX, ADL-100, Bravo, Bravo II/XR, XRn, EP-100, Impressa I-III, Inscripta, Optivault, Pictura 310S, PX450, LX200

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