

June 14, 2021

Dear Valued Customer,

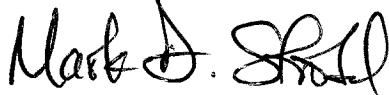
Over the last several months, we have experienced multiple disruptions in our global supply chains, including freight constraints, logistics interruptions, labor shortages, and parts shortages. These factors will continue to affect our ability to produce our products at normal, pre-pandemic levels, which may affect your orders from us. Future actions because of these events may include:

- Late delivery notifications of your current orders
- Longer lead times for certain product lines impacting current and future orders
- Allocations of finished goods for specific product lines, and
- Force Majeure for specific products and/or product lines

Our management, supply chain, and logistics teams are doing their best to mitigate the impact on our customers. Our sales and Customer Care Representatives can provide you with updates on your orders and shipments.

We appreciate your business and your patience as we work through these challenges together.

Sincerely,



Mark D. Strobel
VP, Sales & Marketing

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