Print Head Maintenance and Troubleshooting

Two alcohol wipes (Figure A) are included with your printer/print head. They should be used to perform the following procedures:

- Clean the copper contacts (Area 1 & 2) at the following times:
  1. Between print head changes.
  2. Any time you remove the print head.
  3. If you experience any quality problems.
- Clean ink build-up from the bottom of the print head (Area 4).

Following these guidelines will prevent print head recognition problems and clogging.

- Do NOT touch or clean the print nozzles (Area 3).
- Do NOT touch the copper contacts (Area 1 & 2) or the nozzles with your fingers.
- Do NOT print with the cover open.
- Do NOT switch off or unplug the printer between uses.
- Do NOT store a used print head outside of the printer.
- Store the print head in the printer with the cartridges installed at all times.