

**Frequently Asked Questions  
Bravo-Series Disc Publishers  
(As of November 3, 2016)**

**1. What are the prices of the duplicators?**

**Bravo SE-3:** \$1495 (MSRP), factory direct price is \$1359.

**Bravo 4200:** \$1995 (MSRP), factory direct price is \$1595.

**Bravo 4201:** \$2995 (MSRP), factory direct price is \$2495.

**Bravo 4202:** \$3295 (MSRP), factory direct price is \$2695.

**2. How much is the ink cartridge?**

**Bravo SE-3 and 4200-Series:** The cyan/magenta/yellow (CMY) cartridge is \$54.95 (MSRP)

**3. What are the main differences between the two disc publishers?**

- **Disc Capacity:**
  - a. **Bravo SE-3** has a 20 disc capacity
  - b. **Bravo 4200 APR, 4201 & 4202-Series** have a 100 disc capacity
  - c. **Bravo 4052** has a 50 disc capacity
  
- **Drives**
  - a. **Bravo SE-3** has 1 recording drive
  - b. **Bravo 4052** has 1 recording drive
  - c. **Bravo 4201** has 1 recording drive
  - d. **Bravo 4202** has 2 recording drives
  - e. **Bravo 4200 has no drives. Printer only.**
  
- **Networkable**
  - a. **Bravo 4201 and 4202-Series** are networkable with optional PT Publisher Network Edition
  
- **Rack Mountable**
  - a. **Bravo 4200 XRPs** are rack mountable
  
- **External Catch Bin**
  - a. **Bravo 4200-Series** feature an external disc catch bin

**4. What is the average cost per disc?**

It depends upon the amount of coverage and the colors used in your designs

**Bravo SE-3 and Bravo 4200-Series:** at 50% coverage at medium print resolution, cost per print can range from \$0.05 to \$0.18.

**5. How many discs can you print per ink cartridge or set of ink carts?**

It depends upon the amount of coverage and the colors used in your designs.

**Bravo SE-3 and 4200-Series:** at 50% coverage at medium print resolution, you'll get about 300 to 500 prints per ink cartridge

**6. What operating systems do these printers support?**

Windows: 7, 8 and 10+

Mac: OS X v10.7+ (Snow Leopard, Lion, Mountain Lion, Mavericks, El Capitan)

Regarding Windows XP, our printer drivers will still work on it. However, since Microsoft has ceased support for XP, we have no choice but to also no longer support XP.

**7. What is the highest resolution each printer is capable of printing?**

Both models can print up to 4800 dpi.

**8. Do the printers come with software to design my discs?**

Yes, it comes with a basic design program for Windows called SureThing™ and a basic design software for Mac called DiscCover. It allows you to import graphics, logos, etc. You can also design your labels in a full-featured design program, save them as high-resolution .jpg, .tiff, .bmp, .png or .pdf files and use our software to arrange them onto your label stock and print. Or, you can print directly from your own graphic design software, for example, Adobe Illustrator, as long as that software allows you to change the page size(s) to the size(s) of your labels.

**9. Does any software come with the printers?**

Yes. Bravo SE-3 and 4200-Series come with software for both Windows and Mac. The included Windows software is PTPublisher and SureThing CD Label Software. For Mac users, we include PTPublisher for Mac OS X 10.7 or higher with Disc Cover design software.

**10. Do I have to buy my discs and ink from you?**

No, you are free to purchase them from anyone you choose. Discs just need to be coated for aqueous inkjet printing. For non-Primera discs, you'll see varying levels of water-resistance, gloss and other characteristics. Remember to always test first! Our ink cartridges are designed specifically for our printers. So, you won't generally find them at brick-and-mortar retail stores. However, thousands of online resellers have them in stock, as does Primera's online store at [www.primera.com](http://www.primera.com).

**11. Are your ink cartridges refillable?**

No, they are not. They are designed and manufactured for one-time-only use.

**12. Does USB 3.0 help with burning speeds?**

At medium print speed, Bravo SE-3 and 4200-Series burns and prints CDs at 15 – 20 per hour and DVDs at 7 – 10 per hour. (USB 3.0 allows for BD-Rs to burn almost twice as fast)

**13. How often do I need to change my print head?**

Bravo SE-3 and Bravo 4200-Series utilize a single Cyan/Magenta/Yellow (CMY) ink cartridge that combines colors to make a process black. The print head is combined with the ink cartridge. Therefore, there is no need to ever “replace” your print head, as you get a new one with each cartridge change.

**14. Do you offer any financing?**

Yes! We use Pay Pal’s “Bill Me Later” program. We write up a proforma invoice for your purchase and you submit it to PayPal for approval. Once approved, you can purchase the equipment from us and get 6 months of interest-free financing. The down-payment amount and monthly payment amount is figured out between you and PayPal. You’ll need to either already have or open a new PayPal account to use this financing.