Print Head Maintenance and Troubleshooting

Two alcohol wipes (Figure A) are included with your printer/print head. They should be used to perform the following procedures:

- Clean the copper contacts (Area 1 & 2) at the following times:

    1. Between print head changes.
    2. Any time you remove the print head.
    3. If you experience any quality problems.

- Clean ink build-up from the bottom of the print head (Area 4).

Following these guidelines will prevent print head recognition problems and clogging.

- Do NOT touch or clean the print nozzles (Area 3).

- Do NOT touch the copper contacts (Area 1 & 2) or the nozzles with your fingers.

- Do NOT print with the cover open.

- Do NOT switch off or unplug the printer between uses.

- Do NOT store a used print head outside of the printer.

- Store the print head in the printer with the cartridges installed at all times.

Figure A

3

4

Area 1 & 2

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